



Cranbrook ♥ Kimberley

HOSPICE SOCIETY

Hands that Serve | Hearts that Care

February 10, 2025

Volunteer Business Meeting

Attendance: Marla T, Anne S, Diane K, Thea H, Bobbie S, Jeff W, Mark C, Brian Clarkson, Bill T, Terri T, Mike J, Jackie J, Cheryl T, Karolyn F
Via Teams: George & Judi Watson

Marla asked about additions to the agenda. Jeff W requested that we need to talk about increasing our volunteer numbers. He posed the following questions enquiring about what characteristics we are looking for in volunteers specifically.

Francine asked Jeff to sit on our volunteer recruitment committee. The committee is comprised of Francine, Jeff, Judi W, Diane H and Karolyn.

Marla asked that we remember to thank McPherson's for the use of their meeting lounge and all that they do for us. They are so helpful and generous to our society. Dane would really like to host a luncheon for us in the near future. Marla suggested before we break for summer that we have another luncheon in June and allow McPherson's to host us. More details to come.

1. **Review of policy "Should death Occur"** that has been updated has provided some clarity but also posed new questions regarding volunteer responsibility. Marla stressed the importance of having emergency contacts on hand when visiting our clients. We need to have these conversations with clients, families and friends when needed.

Follow up: Karolyn to follow up with 911 and or BC Paramedics to have clarity of when CPR is required, more clarification on DNR. Does a volunteer have to comply with performing chest compressions if not comfortable? Are we covered under the Good Samaritan Act"? Is there education on what we are required to do? These are some of the questions posed that Office Admin will enquiry about.

2. **Insurance Update:** Outstanding questions not yet answered.
 - What if a client is injured while in our care (out for a walk, etc) what are they covered under and for how much?
 - Are all volunteers covered under the Workers compensation Act or just myself, a paid employee?
3. **Bereavement – Letters and office contact to be bereaved** It was agreed that OA will track this from the office and be responsible for sending cards. We will send condolence cards, first

birthday missed, anniversary of death card and 1 year anniversary. We hope to have cards made for each occasion that we can send out with short messages inside. It was suggested that perhaps Marilyn Oliver would allow us to use some of her art work. Francine will speak with Marilyn. This will begin for this year, we have had 3 clients complete their palliative journey, so far since the beginning of the year.

4. **Education Update** Bereavement Support Training has just finished. Thank you and congratulations to Shelley McInroy, Sarah Thomsen, Bill Taylor, Brian Clarkson and Jodie-Smith Hodgson for making yourselves available to be trained.
Edited Online Modules 1-3 will be posted on our website Thursday, Feb 13th. FINALLY!

5. **Office Library and Public Libraries** -Discussion involving having more reading resources available at both Cranbrook and Kimberley Public Libraries. Should we purchase and donate to local libraries on behalf of Hospice? Can we ask the libraries to purchase on behalf of us? Is there bereavement sections in our current libraries now? What kind of books do they have? How many? Any Dr. Wolfelt? CKHS Library has many books for all types of grief and bereavement. We only provide 1 book free of charge:” With the End in Mind” when a volunteer begins primary training. All other books need to be signed out.
Follow up: George and Marla to follow up with Cranbrook and Kimberley Libraries

6. **OTHER –** We need a list of **Updated Resources** readily available for:
 - Mental Health,
 - Grief Counselling,
 - Crisis counselling,
 - Children’s Grief counselor
 - Community resources (food bank contacts, community programs)**Follow up:** Office Admin already working on this as a side project.

Membership Renewal and contacting office. Please remember we have had an email address Change. The only email to be used is info@ckhospice.ca . We are no longer .com!!!!
Membership renewal is open until March 31,2025. The office no longer has access to .com!!!

Recruitment – New Volunteers The following ideas were discussed:

- Article for newspaper
- Presentations made at the library
- Death Café
- Radio Ads

George’s Closing – George remarked on how far we have come in the last year as a society. It Was not known last year at this time if CKHS would continue to exist. It’s nice to see us Planning volunteer recruitment committees, updating policies, hosting education classes, etc.

We have proven that we are a group that can work well together. We have exciting new ventures planned for the future with our Hospice House Building campaign. We are getting more known in both communities, which is making us victims of our own success!!!!

George will be meeting with Comox Hospice on February 21.

Marla in closing thanked George for the positive and forward momentum that he has provided and encouraged at CKHS!

Next Meeting: Monday, March 17th in Kimberley at McPherson's Funeral Home at 10:00 pm.

Its St. Patty Day – **WEAR GREEN!!!!**